

2017/18 In Summary:

# RESPONSIBLE BUSINESS

2018 RESPONSIBLE BUSINESS AWARDS IN NORTHERN IRELAND



**Martin O'Kane**  
Deputy Group Managing Director

“ We are proud to be recognised as NI Responsible Company of the Year at the BITC Awards 2018. In the words of the judges: ‘Corporate Responsibility has infiltrated throughout the organisation’. ”



Investors in People Platinum



BITC CORE Gold Responsible Business Standard

## Socio-Economic Impact (all projects)

- 73% Local labour within 30 miles of projects
- 62% Local supply chain within 30 miles of projects
- 8 Meet the Buyer Events – (1000 suppliers engaged with) SME - 82%



### Responsible Supply Chain:

We continue to develop a responsible supply chain by promoting third party accreditations. Subcontractors approved and added to our list in 2017 have the following breakdown of third party accreditations:

- 21% have ISO9001
- 17% have ISO14001
- 13% have OHSAS18001
- 11% have other equivalent standards and / or working towards third party accreditation



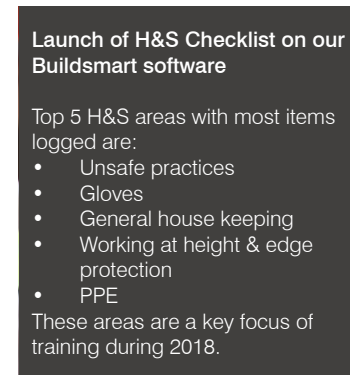
BITC Environmental Benchmarking Survey 2017 Gold Status



1x Most Considerate Site Runner-up  
1x Gold CCS Award  
2x Bronze CCS Awards  
11x Articles posted in CCS Best Practice Hub



Sustainable Ireland's 'Sustainable Project of the Year 2018'

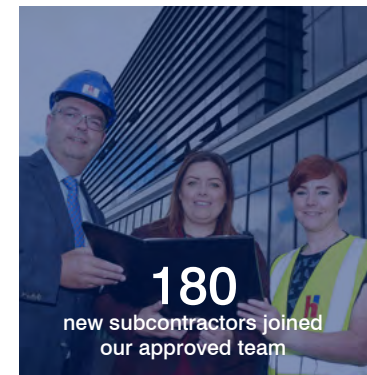


### Launch of H&S Checklist on our Buildsmart software

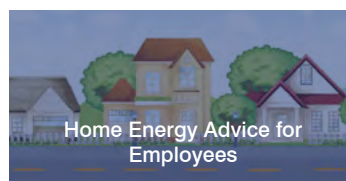
Top 5 H&S areas with most items logged are:

- Unsafe practices
- Gloves
- General house keeping
- Working at height & edge protection
- PPE

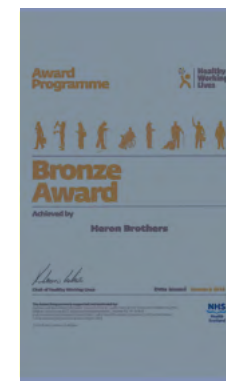
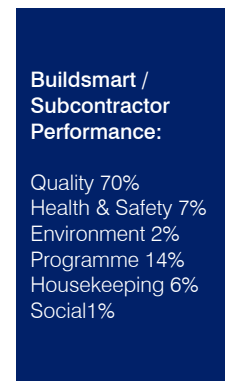
These areas are a key focus of training during 2018.



**180**  
new subcontractors joined our approved team



Home Energy Advice for Employees



Construction Excellence 'Training Award'



2017/18 In Summary:

# COMMUNITY & PARTNERING

**176** New Employment Opportunities within 30 miles of projects

**75** Apprenticeships

**18** Site Mentors

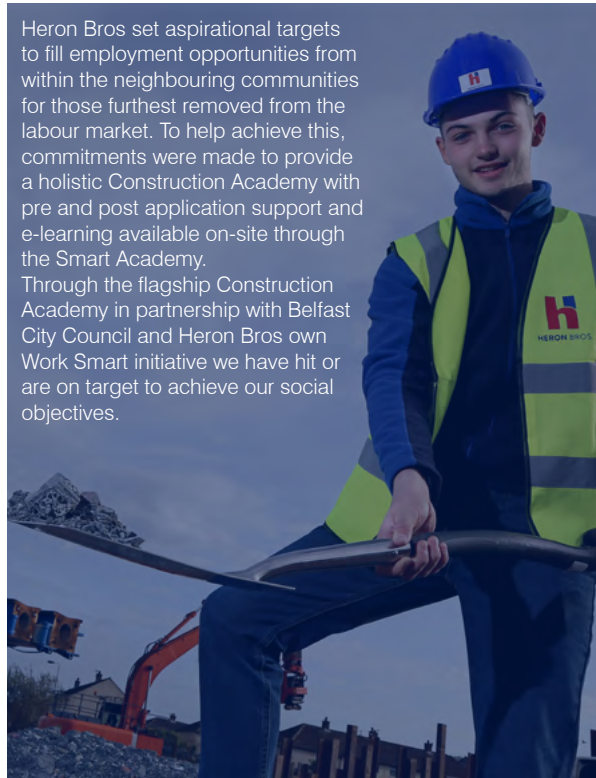
**20** Industrial Placements

**20** Graduates

Team Heron Bros has engaged with, and presented to over **4,000** people,

including representatives from over **60** community groups, business and other organisations.

Heron Bros set aspirational targets to fill employment opportunities from within the neighbouring communities for those furthest removed from the labour market. To help achieve this, commitments were made to provide a holistic Construction Academy with pre and post application support and e-learning available on-site through the Smart Academy. Through the flagship Construction Academy in partnership with Belfast City Council and Heron Bros own Work Smart initiative we have hit or are on target to achieve our social objectives.



**82%** of supply chain classified as SMEs



**151** Community / Voluntary Partnership activities

**£36,000** Sponsorship / Benefit in Kind / Goodwill Value



**18** Newsletters distributed to nearly

**2,000** local stakeholders

**13** Community information days, presentations and site drop in surgeries (attended by stakeholders).



On average **62%** supply chain is procured from

**30** miles of the site

Geographical Breakdown of new subcontractors:

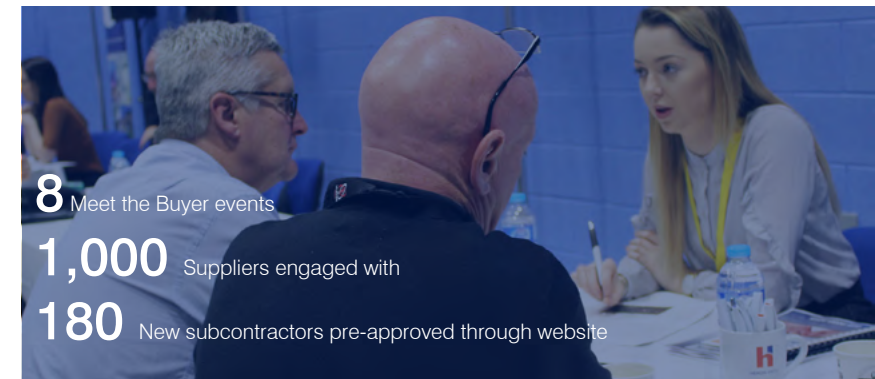
**52%** Northern Ireland

**27%** England

**10%** Scotland

**6%** ROI

**5%** Other



**8** Meet the Buyer events

**1,000** Suppliers engaged with

**180** New subcontractors pre-approved through website



**Noel Mullan**  
Commercial Director

“ At Heron Bros, we pride ourselves on working with the local community to leave a lasting positive legacy. ”



**HERON BROS.**



2017/18 In Summary:

# RESOURCE EFFICIENCY & THE NATURAL ENVIRONMENT



**Karl McKillop**  
Construction Director

“Heron Bros remains committed to protecting the natural environment across all of our operations and continues to invest in improving our construction site processes.”



**HERON  
BROS.**

CO2 Breakdown

**35%**  
Electricity (projects & offices)  
(down 48% from 2016)

CO2 Breakdown

**32%**  
Diesel for plant (projects & office) (up 16% from 2016)

CO2 Breakdown

**32%**  
Diesel for vehicles  
(up 30% from 2016)

CO2 Breakdown

**1%**  
Petrol for vehicles

Water Usage

**6094m3**  
average usage per project

Biodiversity:  
Continued membership of the BITC  
Business & Biodiversity Charter

Waste:

**91%**  
waste diverted from landfill

Electricity:

**80%**  
Offices  
**20%**  
Projects

Diesel:

**98%**  
Offices  
**2%**  
Projects

Transport:

**97%**  
Diesel  
**3%**  
Petrol



2017/18 In Summary:

# PEOPLE & LIFESTYLE



**Eugene McAneney**  
Construction Director

“Operating as a responsible business creates a culture that inspires our people, develops our supply chain and instills confidence in our clients.”



**HERON  
BROS.**



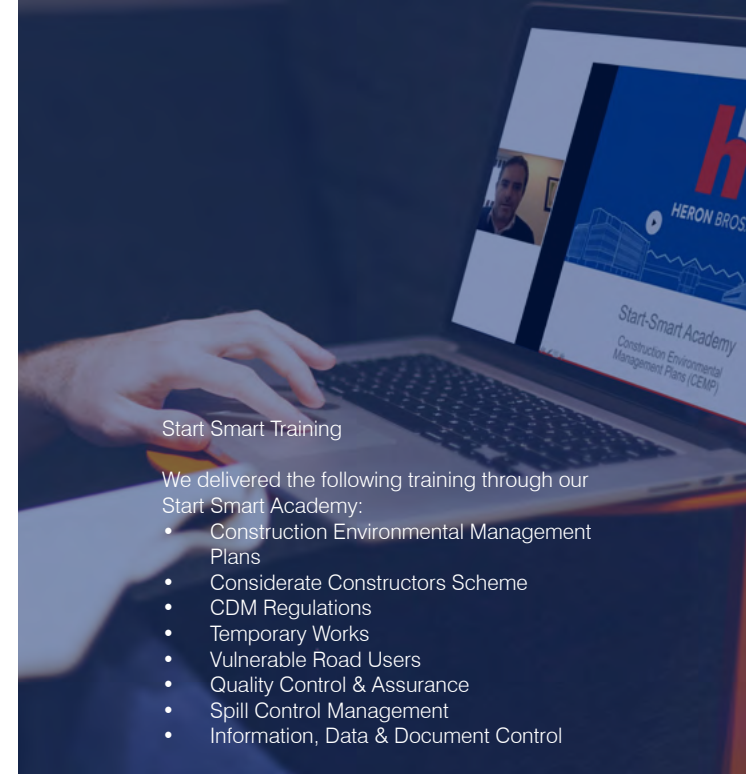
**1400**

hours of training

**209+**

employees attended Start Smart Training in 2017

We will continue to deliver Start Smart training to all employees and supply chain during 2018.



## Start Smart Training

We delivered the following training through our Start Smart Academy:

- Construction Environmental Management Plans
- Considerate Constructors Scheme
- CDM Regulations
- Temporary Works
- Vulnerable Road Users
- Quality Control & Assurance
- Spill Control Management
- Information, Data & Document Control

**13**

Start Smart Bulletins issued to all project teams

**35**

IMS meetings on site

**130**

site inspections completed

**0**

reportable accidents



**23**

non-reportable

Quarterly focus included:

- Work at heights
- Housekeeping
- Plant & Machinery

**144**

Tweets posted



**294k**

Tweet impressions

**58**

LinkedIn Posts



**402k**

LinkedIn Impressions

**4**

YouTube Videos



**972**

Minutes watched